

Real Estate and Asset Management Software
RFP Questions and Answers
Pre-Bid Conference held 10-14-2020 16:00

1. Can the application be a custom application or off-the-shelf?
RIHousing will accept either.
2. What is the number of Assets expected to be imported to the Asset Management module?
Less than < 700.
3. What is the number of Loans expected to be imported to the Deal module?
Less than 26.
4. For Item 9 B in RFP, can you post examples of the HUD and Treasury forms?
Yes, see forms attached at this site.
5. Can you post an example of Proforma or Smartsheets?
Yes, see the Proforma and Smartsheet examples attached at this site.
6. What are the Data Warehouse interconnection methods, API, and expectation for the modules?
The Data Warehouse ETL's and SQL Database fields will be updated from the application daily. RIHousing has API and ETL standards used by the vendor with RIHousing assign Developer to the process. All RIHousing is coded in .Net.
7. Can a vendor bid on all or one of the modules?
Yes, a vendor can bid on all or any of the modules.
8. What are the expected security standards for the application?
RIHousing expects the application and service to meet GBLA, SOC2, ADA, PII, and HIPAA security standards.
9. How many named staff at RIHousing will be accessing the application?
Estimated at 50.
10. Item 6#, can you clarify the scope of the Voucher program?
The requirement in #6 is not a voucher program. MOR is an audit process on Assets under management. The list of who needed to be audited from Asset Management and the check of list of items to check, inspect, and record to stores.
11. Will RIHousing accept a bid for an application if it's in a cloud environment or service in a cloud environment?
Yes, as long as it in the USA and meet the Security Standards listed above.
12. What is the data warehouse type?

The data warehouse was developed on Microsoft SQL 2018 in Azure USA.

13. Is it expected that the application can be a mobile application?

Yes, the application should be accessible from a mobile device via a native or web browser session.

14. What is the current RIHousing application code base?

We are .Net, SQL, ETL, and Azure.

15. What are the change requests that must be signed by IT?

IT must sign off on changes to the overall project spec, requirement changes, design changes, and new or revised function changes before the applicant can proceed with coding.

16. How will we integrate with RIHousing current modules?

Integration will be via RIHousing API where needed, and RIHousing will support the integration with a RIHousing developer.

17. Can you post the PDF at the bottom of the RFP that cannot be opened?

Yes, see attached document at this site.

ANY ADDITIONAL OR FOLLOW UP QUESTIONS MUST BE SUBMITTED IN WRITING TO CARL ROTELLA AT crotella@rihousing.com