

### RIHousing Updates

NEAHMA RI Agency Meeting March 12, 2020



### Asset Managers

## Merged Contract Administration and Asset Management teams.

- One point of contact for both LIHTC and PBCA functions.
- Most assignments fall across management agents so management agents should have only one point of contact moving forward.
- Asset Manager responsible for all LIHTC and RIHousing-administered Section 8 compliance matters, including replacement reserve requests, inspections, monthly voucher payments, and annual rent adjustments.

### **SharePoint**

- Cloud-based document sharing service that allows you to securely upload documents.
- Upload all your MOR required documentation. Documents will be available for easy access when your next MOR is scheduled
- SharePoint is also useful outside of MORs:
  - Upload documentation for FSS reviews
  - Send documentation related to Tenant Complaints
  - MOR responses
  - All files are encrypted

Reach out to your Asset Manager for help getting started



### **SharePoint**

	Name 🗸	Modified V	Modified By	
	01. Verification that all EH&S item	3 days ago	Hope Lanphear	
	02. Workorders correcting items n	3 days ago	Hope Lanphear	
	03. Certification documenting the	3 days ago	Hope Lanphear	
	04. Lead Base Paint Certifications	3 days ago	Hope Lanphear	
	05. Schedule for preventive maint	3 days ago	Hope Lanphear	
	06. Inventory system to account f	3 days ago	Hope Lanphear	
	07. Written procedure that explai	3 days ago	Hope Lanphear	
	08. Written procedure for comple	3 days ago	Hope Lanphear	
	09. Documentation by unit that in	3 days ago	Hope Lanphear	
	10, Energy Conservation Plan (if r	January 13	Eric Ryder	
	11. Copy of current application (s	January 13	Eric Ryder	
-	12. Tenant Selection Plan	January 13	Eric Ryder	



### **MOR** Improvements

- Asset Manager responsible for MOR
- SharePoint
- Fewer RIH staff on site
- Shorter physical inspections / implemented use of InspectCheck software
- If possible, combining Tax Credit inspections with the MOR

### **Utility Allowances**

- For sites with utility allowances HUD requires you to submit a baseline of utility usage every third year.
  - You must obtain the correct sampling of bills from your utility provider to create this analysis.
  - This may include bills from tenants who have moved out.
  - You cannot omit a unit because the resident has moved out. You can only omit a unit if it has been unoccupied for over 2 months.
  - You need to have releases from residents, or access to these bills, as early as possible. We highly recommend that you begin this process at move-in and ongoing at annual recertification.
  - Failure to obtain the proper sample size may result in a late adjustment and/or needing to repeat the process the following year.

### **New Website**

• <a href="https://www.rihousing.com/section-8-contract-administration/">https://www.rihousing.com/section-8-contract-administration/</a>

#### SECTION 8 CONTRACT ADMINISTRATION

The Project-Based Section 8 program is one of the largest housing resources for low-income individuals and families in Rhode Island. RIHOusing serves as the Contract Administrator on behalf of HUD for project-based Section 8 in Rhode Island. Under the program, a Housing Assistance Payment (IHAP) contract is entered between HUD and the project's owner for a specific period of time. Eligible tenants generally pay 30% of adjusted income toward rent and HUD provides the HAP subsidy for the remaining portion of the rent to the owner.



# Quick Links HUD's revised VAWA Q&A FMRs Income Limits Annual Adjustment Factors (to increase reserve deposits for HUD and RiHousing loans) Was a section 8 renewal suide MAX User's Manual TRACS Documents Manuals HUD 4350.3 Occupancy, Requirements of Subsidized MF Housing HUD 4350.1 Multifamily Asset Management And Project Servicing HUD 4381.5 The Management Agent Handbook Section 8 renewal suide MAX User's Manual TRACS Documents



### **Questions?**



### **Multifamily Compliance**

### **Inspection changes**

#### • LIHTC

- Department of the Treasury, Internal Revenue Service
- Approved February 13, 2019, Published February 26, 2019
  - Final regulations to amend the compliance monitoring requirements for (LIHTC) projects
  - IRS is now revisiting these regulations

#### REAC

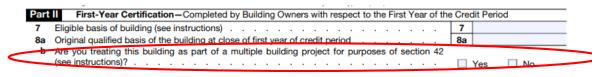
- HUD Notice 19-013
- Published February 26, 2019
  - Inspection Notification & Consequences



### **LIHTC Inspection Changes**

- Sample Size
  - Required min. sample size based on "the Chart"
  - 20% a thing of the past
  - Separate Projects
    - 8609, Line 8b determines the number of projects at a site
    - Each building may be treated as a separate project
      - Likely subject to increased compliance monitoring requirements

8609 Low-Income Housing Credit Allocation and Certification			OMB	OMB No. 1545-0988		
Department of the Treasury	. May 2018)  arment of the Treasury  Go to www.irs.gov/Form8609 for instructions and the latest information.			Ome	10. 1949-0000	
Part Allocati	on of Credit					
		ended Form				
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Name, address, and T	N of building owner receiving allo	cation	D Employer identification number of	of agency		
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1a Date of alloca	tion >b	Maximum hor	ising credit dollar amount allow	wable . 1b	-	
2 Maximum ap	plicable credit percentage a	illowable (see in:	structions)	2		
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Number of Low-Income Units	Number of Low-Income Units	
in the Low-Income Housing	Selected for Inspection or Low-	
Project	Income Certification Review	
	(Minimum Unit Sample Size)	
1	1	
2	2	
3	3	
4	4	
5-6	5	
7	6	
8-9	7	
10-11	8	
12-13	9	
14-16	10	
17-18	11	
19-21	12	
22-25	13	
26-29	14	
30-34	15	
35-40	16	
41-47	17	
48-56	18	
57- <mark>6</mark> 7	19	
68- <mark>8</mark> 1	20	
82-101	21	
102-130	22	
131-175	23	
176-257	24	
258-449	25	
450-1,461	26	
1,462-9,999	27	

### **LIHTC Inspection Changes**

#### Example 1

- Owner selected "No" on item 8b
  - Each building is a project
- Large Scattered Site
  - 20 buildings
  - 1 5 units in each building
- 100% of files/units will be inspected
  - At least once every three years

#### Example 2

- One building = One project
- 200 units
- 24 files/units will be inspected
  - At least once every three years



### **LIHTC & REAC Inspection Changes**

- Reasonable Notice
  - The "reasonable time" period to notify an owner of an upcoming inspection has been reduced from 30 days to 15 days.
    - Inspection dates will no longer be mutually agreed upon
    - Exceptions will be allowed only for extraordinary circumstances, including natural disasters and severe weather conditions.
    - Good news! If RIH is performing your REAC inspection, you will be notified 30 days prior.



### LIHTC & REAC Inspection Changes Continued...

- LIHTC
  - Asset Manager will provide notification letter
- REAC
  - Inspector will provide notification letter

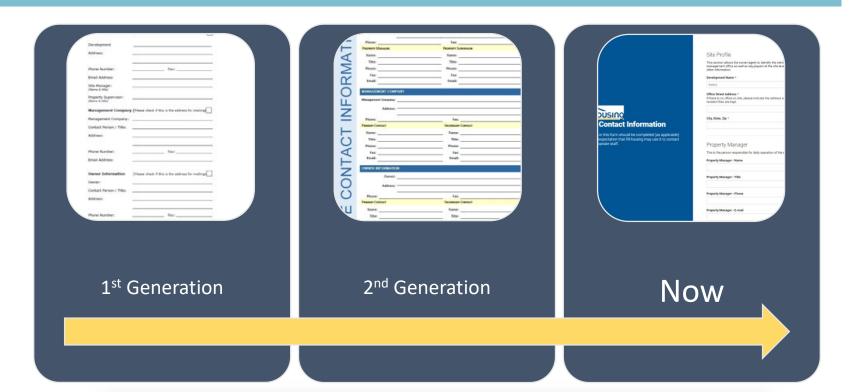


### **REAC • QA Inspections**

• Effective Feb. 3, 2020, REAC will be conducting Quality Assurance Inspections (QAI). A QAI is a re-inspection of a property by a federal inspector that has recently been inspected by a contractor. The QAI is generally within two business days of the contract inspection and is meant to assess the contractor's performance using the same inspection protocol and same sample used by the contract inspector.



### **Site Contact Information**



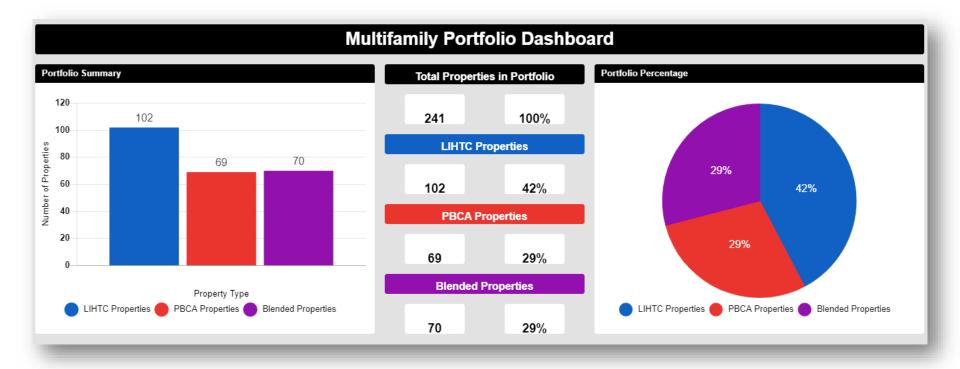
#### **Site Contact Information**

Looking to update your site contact information? Owners or agents of LIHTC and PBCA communities can access the form below to update their site contact information.

**Update Site Contact Information** 



### RIHousing Multifamily Portfolio

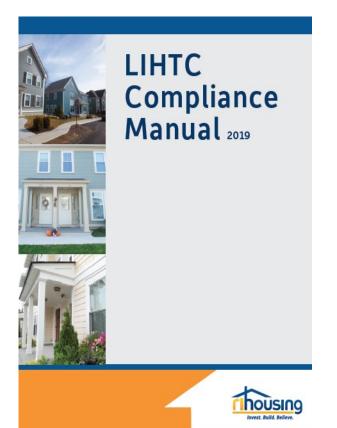


- LIHTC portfolio continues to grow
- This dashboard does not include developments with other funding sources
  - HOME, BHRI, NSP, NOP, AHP, CMF, etc.

### **Questions?**



### **NEW LIHTC Compliance Manual**



- Contracted with Costello Compliance, a nationally recognized industry leader and expert in LIHTC compliance
- Developed specifically for owners and managers of LIHTC developments in Rhode Island

https://www.rihousing.com/wpcontent/uploads/RIHousing LIHTC Compliance Manual March 2019.pdf



### **Award Winning**



### **NEW LIHTC Compliance Manual Features**

- Easily searchable in pdf format
- Click on Table of Contents and Index
- Charts and flow charts
- ➤ Email questions to: LIHTCManualQuestions@rihousing.com
- FAQs are published here:

https://www.rihousing.com/wpcontent/uploads/LIHTC-Compliance-Manual-FAQs updated 11132019-1.pdf



### **Policy Changes 2019**

Before	After
Review 20% of tenant files or <u>all</u> new MI tenant files	Review number provided in "Sample Size Chart"
AR Waivers  Owners needed to request  Seldom approved  Applicable with year 3 of tenancy	<ul> <li>Abbreviated Certifications allowed only for 100% LIHTC projects</li> <li>Owner must request and receive approval for Abbreviated AR</li> <li>Owners of 100% LIHTC projects are allowed to conduct an Abbreviated AR Certification for all years after IC/MI</li> </ul>
<ul> <li>Annual income calculations</li> <li>Must use highest amount</li> <li>Averaging hours not allowed</li> <li>If tenant works 35 - 40 hrs., calculate 40 hrs.</li> </ul>	Allow Section 8 method of averaging  • A tenant works 34-40 hours a week, HUD would calculate this as average of 37 hours.
Range of paystubs to calculate annual income RIHousing policy: 4 - 6 , strongly recommended 6 paystubs	Require 2-month minimum when using paystubs to verify employment income
Lease Agreement: 1-year term minimum	Lease Agreement: 6-month term minimum
Rent increase \$25 every 6 months w/o approval More than \$25, requires approval	Rent increase more than 5% needs pre-approval



### **LIHTC Compliance Manual Revision**

#### 2nd Edition in process

- Updates to RIHousing policy and procedures
- Updates to IRS regulations
- Updates to required forms and documents
  - ➤ Alimony self certification
  - ➤ Child support self certification
  - >LIHTC Lease Addendum



### Non traditional financial accounts

#### ➤ Sources:

Chime banking

Pay Card

Cash App

Netspend

**Apple Pay** 

### **≻**Challenges

Verifying

Due diligence

Savings or checking?



### **Questions?**



### **Contact Info**

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