



REQUEST FOR INFORMATION/CLARIFICATION (Questions raised via recent emails regarding 2023 Janitorial RFP) RFC: No. 1	PROJECT PROPERTY: 44 Washington St. Providence, RI	TO: All Bidders	
		RFC INQUIRY DATE: Various Various	
PROJECT DESCRIPTION: Janitorial Services at RIHousing			
PROJECT NUMBER: N/A	RIH PROJECT MANAGER: Guy Pirolli	RESPONDER: Guy Pirolli	RFC DATE RESPONDED: 6-1-23

Requested Information/Clarification:

As a result of our recent walk-throughs at our corporate offices, questions or clarification information have been requested. Please see below:

Q1) Who currently services our building & associated costs?

- A) This information is available through a request for information. Please use the following link to obtain this information.

[Public Information | RIHousing](#)

Q2) What are the monthly costs for the following?

General Cleaning for the Daily Services per the specifications for: Floors / Restrooms / Trash & Recycling / Dusting / Glass Cleaning / Lunchroom & Kitchenettes/ Elevators / Water Fountain + Weekly and Quarterly Services

- A) We would expect these services to be included as part of the bidder’s monthly costs, which includes Daily services.

Also, What are the Per Cleaning Service Cost for the following additional services:

- Vinyl and Rubber Flooring
- Season Cleaning Listed
- Sanitizing Surfaces

- A) Per the information provided in the RFP, these ad hoc services are at the request of RIHousing; we would ask that these services using a per square foot, hourly or per project cost as they see appropriate.

Q3) What is the current staffing model?

- A) The current staffing model is up to the discretion of the current vendor based on their assessment of the buildings. As mentioned in the walk-throughs, it is RIHousing's opinion that it will take more than 3 workers to meet the daily specification requirements outlined. However, RIHousing expects the bidder to propose a staffing model that the bidder believes is appropriate.

Q4) Who supplies the trash liners?

- A) RIHousing will supply the trash liners. RIHousing supplies all paper products as well.

Q5) What style and name brand is the dispenser soap that the Vendor is to supply per contract. How many dispensers for this soap are located in the building?

- A) RIHousing has no preference on brand, only that the soap contains a sanitizer and that it is not a liquid that will leak through the dispenser. Either gel or thicker product made for push dispensers should be used.
- B) There are approximately 16 dispensers in our single and multi-stall restrooms.

Q6) What is the breakdown of square footage for VCT, rubber flooring?

- A) See below:

<u>Product</u>	<u>Slade/Garr</u>	<u>Earle</u>	<u>Total</u>
VCT	1345sf	591sf	1936sf
Rubber	1895sf	0	1895
Ceramic Tile	4220	591	4652

Q7) Is RIHousing ok with certified attestation regarding background screenings for staff as opposed to sharing copy of individual reports?

- A) Yes. RIHousing is ok with a certified attestation that staff have successfully passed background screening. Upon selection of the successful bidder, RIHousing will require copies of individual BCI reports on each individual who will be staffed in our buildings. In addition, copies will be required for any "substitute" staff who may replace any initially assigned staff due to sickness or vacations.

GENERAL NOTES:

If any other questions arise subsequent to the issue of this RFC, please email me for response.