Performance Evaluation Standards & Scoring Criteria for CoC Renewal Projects FY2023

Renewal Performance Evaluation Criteria FY2023 COC Competition	Universe	Source	Proposed Benchmark/ Standard		2023 Max Points
PERFORMANCE			**PSH**	**RRH**	
1. Occupancy/Utilization	Average annual utilization rate	HMIS lead dashboard report	95% or higher = 5*		5
2. 100% of admissions in program year were referred from Coordinated Entry	New entries during last program year	HMIS report	100% = 5		5
3. Percentage of new admissions during last program year who have multiple disabling conditions: Physical, Developmental, Chronic Health, HIV/AIDS, Mental Health, Substance Use, Survivor of Domestic Violence	New entries during last program year	CES Report	Greater than or equal to 50% = 10	N/A	10
4. Percentage of new admissions during last program year who have one disabling condition: Physical, Developmental, Chronic Health, HIV/AIDS, Mental Health, Substance Use, Survivor of Domestic Violence	New entries during last program year	CES Report	N/A	Greater than or equal to 50% = 10	10
5. Percentage of all participant leavers who exited to shelter, streets or unknown (including don't know/refused/no exit interview) during last program year	Participants - Leavers	CoC APR Q23b and Q 23a	Less than or equal to 5%** = 5		5
6. Percentage of all participants who remain in PH and/or exited to PH destination	All Participants	APR 5a.8 and 23a	90%** - 100% = 5	85%** - 100% = 5	5
7. Percentage of participants with earned income	All Participants	APR	10%*** or more = 5	20%*** or more = 5	5
8. Increased unearned income of at least 10% between program entry to reassesment/exit	All Participants	APR	10%*** or more = 5	20%*** or more = 5	5
9. Length of time from CE referral to program enrollment in PSH; length of time from CE referral to move-in date for RRH	New entries during last program year	CES Report	Scattered Site: 60 days or less = max points; 61 - 90 days = half points. Project-Based: 15 days or less = max points; 30 days or less = half points		10
10. Returns to Homelessness after PH Placement - 12 months	Participants - Leavers	SPM report	Below 5% = 5**		5
HMIS					
11 . HMIS Data Quality	All Participants	CoC APR 6b	Data quality score of at least 95%		5
12. HMIS Data Quality - Chronic Homelessness Questions	All participants	CoC APR 6d	Data quality score of at least 95%		5
13. Attendance at Agency Manager Meetings	Agency HMIS Managers	Training Attendance Log (HMIS Lead)	Participation in 80%+ of meetings held since 7/1/2022 - present = 10		10
14. Security Compliance Checklist	HMIS Participating Agencies	HMIS Lead Report	Security Checklist submitted to HMIS on or before March 14, 2023 deadline		5
COST EFFECTIVENESS					
15. Cost/Permanent Housing retention and/or PH Placement (Total project budget/Number of all participants who remain in PH and exited to PH)	Participants exiting to permanent housing destinations and remaining in permanent housing	APR	$15,000 or less = 10	$10,000 or less = 10	10
ENHANCING EQUITY					
16. Agency conducted an equity-focused assessment internally within agency inclusive of board and all levels of staff that incorporates policy and procedures, compensation equity review, and stakeholder input	All participants, agency frontline staff, executive staff, board of directors	Equity Committee Report	Yes=10 - No=0****		10
EXTENDING RESOURCES					
17. Agency (or a partner the agency has an MOU with) has been reimbursed by Medicaid for the provision of Home Stabilization and/or Peer Recovery Services	Medicaid eligible program participants	EOHHS Report	Yes = 15 or No = 0		15
Grand Total					115

*If the program does not meet the threshold for this measure due to the outcome of a single client, it may submit an appeal describing the challenges the program faced meeting the occupancy/utilization threshold for consideration of partial or full points.

**If the program does not meet the threshold for this measure due to the outcome of a single client, it may submit an appeal describing the reasons for this client's outcomes and how it tried to address their needs for consideration of partial or full points.

***If a program serves a sub-population that faces particularly high barriers to obtaining, maintaining, or reporting income, it may submit an appeal for consideration of partial or full points.

**** The RICoC's equity committee has a ruberic to award partial points on a sliding scale to agencies that demonstrate progress towards a complete assessment as defined.